

To: Guests and Travel Agents
From: Cabinas Los Manglares S.A.
CC: Administrative Staff
Date: Sep 01, 2007
Re: Reservations, Cancellations and Deposits

Reservations @ LA CHOZA DEL MANGLAR

Dear Guest or Travel Agent, to confirm a reservation we require full payment of the requested stay 60 days prior to arrival. This can be done by either a bank wire transfer or by credit card transaction. Bank wire transfer info is included below. If you pay by wire transfer you must submit a copy of wire transfer by email or fax. To pay by credit card one must complete and sign a Credit Card Authorization Form and return it by email or fax. Fax numbers are listed below. Please note that the authorized email address for communicating about your reservation is reservations@manglares.com

Failure to make "deposits" or "confirmations of deposits" in a timely manner could result in a cancelled reservation and late payment of commissions to travel agencies.

Cancellation Fees:

Cancellation prior to 60 days of arrival: 50% Refund.

Cancellation between 59 and 30 days of arrival: 25% Refund

Cancellation between 29 days and day of arrival: No Refund

If you cancel your reservation we will offer you a non-transferable credit for the value of your reservation. This can be used for room payment by the same person anytime during the same calendar year as the original reservation. This offer does not apply to agency reservations.

INSTRUCTIONS FOR TRANSFERRING MONEY TO COSTA RICA FROM THE USA.

ORIGINATING BANK (Your Bank) SENDS FUNDS TO ONE OF THE RECEIVING CORRESPONDENT BANKS LISTED BELOW:

CITIBANK NEW YORK
NEW YORK N.Y.
ABA: 021000089

OR

CHASE MANHATTAN BANK
NEW YORK, N.Y.
ABA: 021000021

SEE NEXT PAGE

FOR DEPOSIT TO:

BANCO NACIONAL DE COSTA RICA
TELEPHONE 506 233 6356
OFICINAS CENTRALES
SAN JOSE COSTA RICA

SWIFT INTERNATIONAL: BNCR CR SJ
UID OR CHIPS: 019462

FOR FINAL DEPOSIT TO:

ACCOUNT HOLDER: Cabinas Los Manglares S.A.
ACCOUNT NUMBER: 200 02 094 002020 0
Banco Nacional de Costa Rica
Branch: Puerto Jimenez

Banks charges on this end will be a total of \$25.00 US for the international wire transactions, therefore please increase your transfer amount by \$25.00 US to cover all of your transfer costs.

Thanks and we look forward to seeing you at "La Choza del Manglar" in the near future.

Pura Vida,

The Reservation Team @ La Choza del Manglar

Great Food, Comfortable Lodging, Tropical Cocktails, Beautiful Gardens, Cold Beer, Lots of Animals
and Wireless Internet all in an Extremely Natural Environment.



reservations@manglares.com

150 metros Oeste del Aeropuerto, Puerto Jiménez, Península de Osa, Costa Rica
Tel in CR: 506 2735 5002 Fax in CR: 506 2735 9546
USA & Canada - Toll Free Voice and Fax: 1 888 467 3181
Europe - Voice and Fax: 44 20 7681 3618